

**The Wildlife Information Centre
Table of Charges – from 1st April 2011**

The Wildlife Information Centre (TWIC) charges for its services to include two components – firstly a charge for the time and resources used in supplying data, producing reports or supplying other services and secondly a charge to contribute to the cost of collating and managing the data. TWIC's charging policy explains the principles behind setting charges, and details how charges are set and managed.

The table below details our current charges rate. All charges shown are *excluding* VAT. VAT is added at the time of invoice at the current rate.

For Service Level Agreements this should be taken as a guide only as all Service Level Agreements are based on the customer's needs and the service details adjusted as required.

Direct charges for one-off site reports etc.	
Fixed charge for first hour	£110
Charge thereafter	£45 per half hour
Charge for a null return	£45
Large data provision projects (more than 8 hours work)	£80 per hour (or by negotiation)
Service Level Agreements (minimum total charge of £2,500)	
Planning application screening - per local authority area	£2,000 to £4,000
Site Reports	£70 per hour
Project Work	£350- £450 per day
Licensed products	Charged per product (see below)
Licensed products (including licence and support)	
Protected and Notable Species (a GIS layer) Supplied by local authority area	£1,500 to £3,000

Associated policies

The following TWIC policies are linked to this policy and supply additional information about how TWIC charges its users:

- Charging policy
- Financial management
- Service Level Agreements
- Licensing policy